

# Factory Obscura Agent of Experience

APPLICATION DEADLINE: September 8, 2019 or until filled

START DATE: September 17, 2019

Interviews will begin immediately, and ongoing through September 10.

## ABOUT THE COMPANY

Factory Obscura is an Oklahoma City art collective creating and operating immersive, interactive multimedia experiences that awaken wonder, build community, and support artists. Founded in 2017, our team includes artists, poets, musicians, writers, engineers, dancers, makers and creators. Together we have conceptualized, built/created 4 temporary experiences and are currently set to open our 5th, and first permanent, experience.

This job offering is for a position with Factory Obscura to work in MIX-TAPE as an Agent of Experience (AoE). MIX-TAPE is Factory Obscura's current immersive experience based on an audio-biographical journey through the emotions that go into creating a mix-tape.

Factory Obscura strives to always provide space for our employees to be expressive, creative, and effective. Unlike a traditional corporate setting, this produces an environment where no job is too low for anyone and no ambition too high.

Do you enjoy meeting and interacting with your fellow people?

Does watching people interact and explore wondrous spaces sound intriguing?

Does helping folks be safe in an immersive world seem like a great way to spend some time?

Is spending a day immersed in art with other curious and adventurous folks your cup of tea?

If you answered ABSOLUTELY to all of these questions, we may have a job for you.

## JOB DESCRIPTION

An Agent of Experience plays a critical role ensuring a safe and high quality experience for all our participants. They operate within a larger team of Agents of Experience and play an active role in keeping participants engaged and safe.

An Agent of Experience is a collaborative, motivated, energetic, team-mate with a sense of humor. They are adept at working with diverse personalities, backgrounds and skill sets. They thrive in a fast-paced environment and are adaptable to the changing demands of a rapidly scaling startup company.

## REQUIREMENTS

\*Must be 21 years of age or older.

\*Experience in customer service.

\*Ability to learn and follow safety protocols and instruct others.

\*Have reliable transportation.

\*Being multilingual is a bonus.

\*Ability to be mobile during a work shift. (Physical limitations do not necessarily exclude anyone from being an Agent of Experience.)

\*Available to work after hours events.

\*Excellent communication and diplomacy skills and ability to work cooperatively in a team oriented environment.

\*Willingness to be an active learner and adjust on the fly.

\*Willing and able to spend hours at a time without looking at a cell phone.

\*Able to work unsupervised.

\*Able to do other tasks as needed.

\*A strong interest in working with a company that creates emotionally deep, fantastical worlds and experiences which engender wonder, joy, compassion and hope in our participants as well as ourselves.

\*Able to remain calm and composed in an emergency.

## RESPONSIBILITIES

\*Works with other Agents of Experience to encourage participants to engage in safe and appropriate interactions with each other and the art.

\*Works well in groups and individually.

\*Makes sure all children are accompanied by an adult at all times.

\*Walks the experience continuously to ensure safety.

\*Constantly monitoring art experience to ensure it is safe, clean, and functional, including periodic clean-up and light maintenance.

\*Able to let participants explore at their own pace and to avoid instructing participants how to interact specifically (unless they ask). Discovery is part of the fun.

\*Interpersonal communication skills and ability to work with diverse personalities.

\*Able to monitor the number of participants in the experience and notify front of house if the experience becomes too full.

\*Exceptional organizational skills and an ability to multitask, prioritize and meet deadlines in fast-paced and team-oriented environment.

\*Demonstrated willingness to work independently, anticipate issues and use good judgment with basic guidance and instruction.

\*Extremely reliable, punctual and professional.

\*Willing and able to abide by the Code of Collaboration.

\*Supports a positive work atmosphere by demonstrating flexibility and enthusiasm for collaboration.

\*Willingness to assume a character or play a role while interacting with participants is a bonus.

#### WORK ENVIRONMENT

This job operates in a professional artistic environment. The employee will comply with company workplace safety protocols as well as The Code of Collaboration.

#### PHYSICAL DEMANDS

The employee will be required to move continuously through the experience. Employee may be required to sit; climb or balance; and stoop, kneel, crouch or crawl. Physical limitations do not necessarily exclude anyone from being an Agent of Experience.

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.

#### POSITION TYPE

Part Time

#### COMPENSATION

Part Time: \$15/hr, plus unlimited popsicles

#### LOCATION

Oklahoma City

\* Required

1. **Email address \***

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## **PERSONAL INFORMATION**

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2. **Full Name \***

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3. **Other Names Used (if applicable)**

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4. **Street Address \***

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5. **City, State, Zip \***

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6. **Phone Number \***

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7. **How did you hear about this job listing? \***

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## REFERENCES

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List 2 professional/business references and 2 personal references. Please include full name, description of association/relationship, and contact information (phone preferred).

8. **Professional Reference 1 \***

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9. **Professional Reference 2 \***

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10. **Personal Reference 1 \***

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11. **Personal Reference 2 \***

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## UPLOADS

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12. **COVER LETTER:** Let us know about your interest in this position, how it fits into your career path, and why you are well-suited for it. PDF file preferred. \*

Files submitted:

13. **RESUME \***

Files submitted:

Send me a copy of my responses.

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